The Shrewsbury and Telford Hospital NHS Trust

SATH – CQC Ratings changes: 2018/19 to 2021





Consolidated ratings – where we were (RSH)

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Good	Good	Good	Good	Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Good	Requires Improvement	Inadequate
Surgery	Requires Improvement				
Urgent and Emergency Services	Inadequate	Inadequate	Inadequate	Inadequate	Inadequate
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good



NHS

Consolidated ratings 2021 – RSH



Service	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Inadequate	Requires Improvement				
Children & Young People	Good	Good	Good	Good	Good	Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Surgery	Requires Improvement					
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good	Requires Improvement
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate



Consolidated ratings – where we were (PRH)

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Requires Improvement	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Inadequate
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement



NHS

Consolidated ratings 2021 – PRH



Service	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement	Requires Improvement
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Overall	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate



Consolidated ratings – where we were (Trust)

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Good	Good	Good	Good	Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Good	Requires Improvement	Inadequate
Surgery	Requires Improvement				
Urgent and Emergency Services	Inadequate	Inadequate	Inadequate	Inadequate	Inadequate
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Requires Improvement	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement

NHS



Consolidated ratings – 2021 inspection (Trust)

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Requires Improvement	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People	Good	Good	Good Good		Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Surgery	Requires Improvement				
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement



NHS

Overall ratings - 2021

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate

Trust Overall	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate



What's changed in the ratings



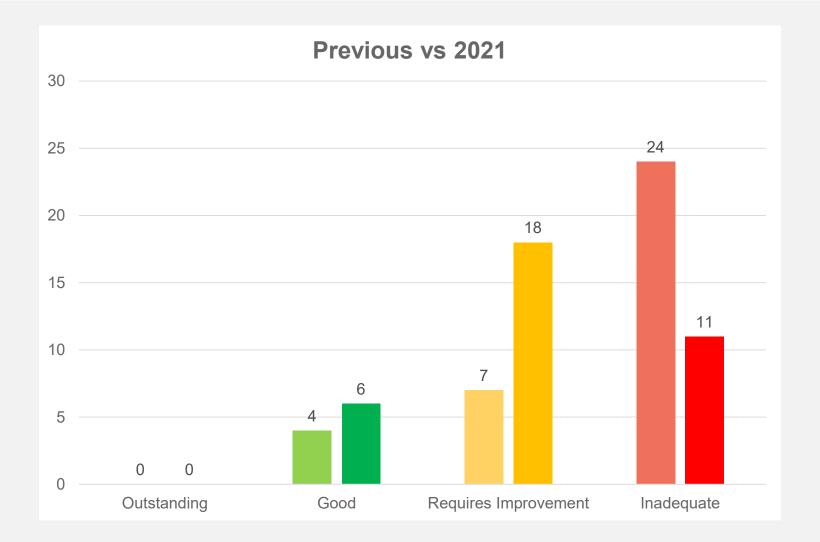
Royal Shrewsbury Safe Effective Caring Responsive Well Led Overall Hospital Requires Requires Requires Requires Requires Medical Care Improvement Improvement Improvement Improvement Improvement (inc. Older peoples care) →← $\rightarrow \leftarrow$ + + 1 + Children & Young People **Critical Care** Requires End of Life Care Improvement →← →← 4 →← →← Т Surgery Requires Requires Requires Urgent and Improvement Improvement Improvement →← →← → ← **Emergency Services** + + 1 Maternity Outpatients

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Requires Improvement	Requires Improvement	Good ↑	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People						
Critical Care						
End of Life Care	Inadequate →←	Inadequate →←	Requires Improvement →←	Inadequate 🔶	Inadequate →←	Inadequate →←
Surgery						
Urgent and Emergency Services	Requires Improvement	Good ↑↑	Good ↑	Requires Improvement ↑	Requires Improvement	Requires Improvement
Maternity						
Outpatients						
Maternity (inpatient services)	Requires Improvement →←	Good →←	Good →←	Good →←	Requires Improvement →←	Requires Improvement →←



What's changed in the ratings









Critical Incidents





Critical Incidents 2022/23

• Critical Incidents: The Trust has declared Critical Incidents in light of extreme site pressures as follows:

2022	2023
o 14.04.2022	o 21.03.2023
o 12.05.2022	o 09.05.2023
o 21.06.2022	o 01.08.2023
o 04.07.2022	o 11.09.2023
o 08.07.2022	
o 26.07.2022	
o 11.08.2022	
o 27.09.2022	
o 18.11.2022	
o 05.12.2022	
o 20.12.2022	



The Shrewsbury and Telford Hospital NHS Trust

SATH Cancer Performance

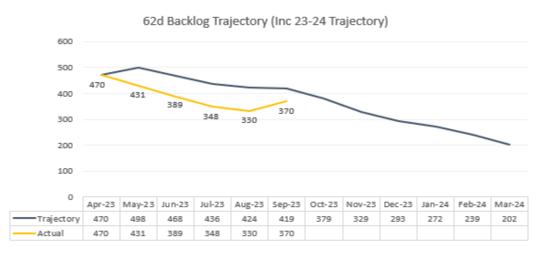




SATH Cancer - Weekly Waits reduction Update @ 08/10/2023. 62 day and 104 day

62d+ Backlog: 364 (Weekly Change -6)

Mar-23 48.1%		Apr-23 39.7%		May-23 45.8%		Jun-23 38.7%		Jul-23 48.5%		Aug-23		W/E 01/10/2023		W/E 08/10/2023	
Trajectory	Actual	Trajectory	Actual	Trajectory	Actual	Trajectory	Actual								
550	432	416	460	498	431	468	389	436	351	424	330	409	370	399	364



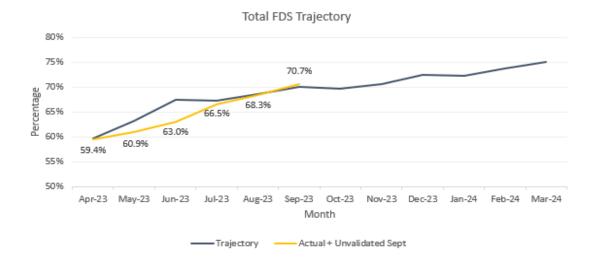
Combined Backlog DTT & No DTT





SATH Cancer - Faster Diagnosis Standard Trajectory Update @ 01/10/2023

NHS Trust



FD5%		
Cancer Site	Curren t Unvalid ated Septe	Septe mber Traject ory
Breast	95.9%	93.1%
Gynae	51.1%	31.2%
Haematology	33.3%	42.9%
Head & Neck	51.8%	69.6%
Colorectal	48.2%	61.7%
Lung	69.4%	47.7%
Skin	93.8%	83.3%
Upper GI	89.1%	71.1%
Urology	56.2%	55.0%
Total	70.7%	70.0%
Data Completeness	105.1%	N/A

EDS%

Based on the Current Position & recent impact of Strike action.

• August – Plan 68.5% vs Actual 68.3%

• September FDS for 2WW patients stands at 70.7% as at week ending 8th October 2023. This is an un-validated position.

